

25th

ANNUAL REPORT

1971-72

ADRODDIAD BLYNYDDOL

Council of Social Service for
Wales and Monmouthshire (Inc.)

Cyngor Gwasanaeth Gymdeithasol
Cymru a Mynwy (Corff.)

COUNCIL OF SOCIAL SERVICE FOR WALES AND MONMOUTHSHIRE (INC.)

The Council is an independent agency, formed in 1946 as a non-profit making Incorporated Company, registered as a Charity. It grew out of the South Wales and Monmouthshire Council of Social Service which was established in 1934.

The Council exists to bring together voluntary bodies in free association, so as to pioneer, develop and strengthen work throughout Wales in social welfare, health, education and community development, in consultation with central and local government and in co-operation with other agencies.

The Council provides, through the work of its staff and committees, information, advisory, training, secretarial and organisational services to associated organisations and community groups, to professional and voluntary workers, and to the public at large.

The Council exercises a special responsibility for rural community development in Wales on behalf of Her Majesty's Development Commission.

The Council acts on behalf of Trusts, Charities and other bodies to offer practical help and financial assistance.

The Council maintains close liaison with a wide range of organisations with similar interests and functions throughout the United Kingdom and abroad.

CYNGOR GWASANAETH CYMDEITHASOL CYMRU A MYNWY (CORFF.)

Ffurfiwyd y Cyngor yn 1946 fel Cwmni Corfforedig di-elw; mae'n uned annibynol ac yn gofrestrdedig gyda'r Comisiwn Elusennau. Datblygiad o Gyngor Gwasanaeth Cymdeithasol De Cymru a Mynwy a ffurfiwyd yn 1934 yw'r Cyngor presennol.

Mae'r Cyngor mewn bodolaeth er mwyn dwyn ynghyd holl fudiadau a symudiadau gwirfoddol. Rhoddir pwyslais ar gyfathrach rhydd rhwng y mudiadau hyn er mwyn arloesi, datblygu a chryfhau gwaith cymdeithasol trwy Gymru gyfan. Fe ymgynghorir a'r llywodraeth ganolog, llywodraeth leol a swyddfeydd eraill wrth weithio yng nghylchoedd lles, icchyd, addysg a datblygiadau bywyd bro.

Trwy waith ei swyddogion a'i bwyllgorau fe rhydd y Cyngor wybodaeth a hyfforddiant i fudiadau a grwpiau profesiynol, i wirfoddolwyr ac yn wir i'r cyhoedd yn gyffredinol. Hefyd fe drefnir ysgrifenyddiaeth a gwasanaeth trefniadol i nifer o gymdeithasau.

Ar ran Comisiwn Datblygu Ei Mawrhydi fe dderbyn y Cyngor gyfrifoldeb arbennig am ddatblygiad bywyd bro yn y Gymru wledig.

Fe weinyddu'r Cyngor ar ran Ymddiriedolaethau, Elusennau ac awdurdodau eraill er mwyn cynnig cymorth ymarferol ac ariannol.

Fe ddeil y Cyngor gysylltiad a chylch eang o fudiadau tra thebyg eu diddordebau a'u hamcanion ym Mhrydain ac mewn gwledydd tramor.

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Wales & Monmouthshire (Inc.)

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Cymru a Mynwy (Corff.)

Council of Social Service for South Wales and Monmouthshire (Inc.)

Cyngor Gwasanaeth Cymdeithasol Cymru a Mynwy (Inc.)

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Chairman's Foreword

In presenting these reports by the Director and the departmental officers of the Council, it is appropriate to note that this is the Jubilee Year of the Council of Social Service for Wales as constituted by Dr. W. J. Williams after the war. Since then, the three Directors—Dr. W. J. Williams himself, Dr. William Thomas and Ivor Cassam, have ensured that the Council has a significant part to play in our society which, though very different, especially in its affluence, from that which existed in the thirties in Wales, still has its suffering to be relieved, its pressures and frustrations eased and its opportunities for voluntary service fully explored. The Council's continuing efforts in this direction are described in these pages.

Dr. A. B. Oldfield-Davies

Rhagair y Cadeirydd

Chwarter canrif i eleni ail-drefnuwyd Cyngor Gwasanaeth De Cymru a ffurfiwyd yn y tri degau cynnar i geisio lleddfu tipyn ar gynir cymoedd trwy ddygn lafur Dr. W. J. Williams, cyn brif-arolygydd ysgolion Cymru, sefydlwyd Cyngor Gwasanaeth Cymdeithasol i Gymru gyfan. Yn ystod y cyfnod er hynny bu tri chyfarwyddwr, Dr. W. J. Williams, Dr. William Thomas ac Ivor Cassam. Dros yr un cyfnod bu pedwar cadeirydd, Capt. Geoffrey Crawshay, Syr Wyn Wheldon, Syr William Crawshay a'r cadeirydd presennol. Wrth fwrw golwg dros y chwarter canrif gwelir twf cyson yn y gwaith yn enwedig yn y deuddeng mlynedd diwethaf. Eleni mae argolion fod tymor arall o egino a thyfiant arbennig o'n blaen a rhaid ymbaratoi.

Y mae'r enw Crawshay yng nghlwm wrth hanes y Cyngor o'r tri degau ymlaen a llawenydd dwfn i bawb ohonom oedd yr Anrhydedd a gafodd ein Llywydd eleni trwy ei urddo'n farchog. Wrth gydnabod ei wasanaeth ffyddlon ef fel Cadeirydd ac fel Llywydd cofiwn hefyd yn ddiolchgar am waith trylwyr ei ragflaenywyr.

Dr. A. B. Oldfield-Davies

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DIRECTOR'S REVIEW

In retrospect the year under review has not been an easy one to assess. Whilst the solid day-to-day work of the Council has proceeded, the Policy Committee has endeavoured to put into operation some of the ideas approved by the Council and which emanated from the Review Committee of 1970.

One of the major recommendations of that Committee was to attempt to achieve closer integration of our present Departments. To accomplish this it was decided to appoint a Senior Community Development Officer who would be responsible under the Director for producing a scheme to ensure effective collaboration. We welcome to the Council Mr. Alan T. Rees who has occupied this post since January 1st, 1972. Mr. Rees has a distinguished academic record, both at Cambridge and London Universities and has held a responsible post in Scotland. We are confident that he will be an effective contribution to our reconstituted staff structures.

Whilst these plans were being considered, a very significant announcement was made on December 8th by the Prime Minister in his speech at the Annual General Meeting of the National Council of Social Service in London. Mr. Heath stressed the importance of voluntary effort in an increasingly complex society and announced the intention of the Government to make available an additional sum of £3½ million over the next four years to promote voluntary work.

Following this pronouncement the Welsh Office invited the Council to discuss the implications of the Prime Minister's speech for voluntary work in Wales. In the course of the consultations, the Council has put forward concrete suggestions for the more effective and professional participation of the Council in serving its affiliated constituent members. Since January, 1972 there has been a series of submissions to the Welsh Office and it is hoped that by the Autumn of this year some definite decisions regarding the expansion of the Council's activities will have been made. Quite naturally, decisions affecting Government and Voluntary Organisations take some time to determine and therefore it has been impossible to lay down definitively a clearcut basis for our future activities. It is confidently hoped that by the Spring of 1973 this basis will be laid and integrated policies approved and adopted.

Side by side with these internal appraisals we have endeavoured to collaborate throughout Wales with the new Local Government Departments of Social Services. These new teams, naturally, are themselves taking some time to find their feet, but we are glad to report that there has already been effective co-operation between us. I have had the privilege of addressing a Meeting of Directors of Social Services and I am sure that it is important that there shall be a continuing dialogue.

No sooner will these departments have taken shape, than they will again have to re-think some of their programmes because local government re-organisation is due to take place by April 1st, 1974. The changes that will then take place

ADRODDIAD BLYNYDDOL

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ADOLYGAID Y CYFARWYDDWR

Anodd yw mesur effeithiolrwydd gwaith y Cyngor yn ystod y flwyddyn a aeth heibio. Aeth gwaith arferol y Cyngor yn ei flaen tra cheisiodd gweithredu rai o argymhellion y Pwyllgor Polisi fel yr awgrymwyd yn yr adolygiad a wnaethpwyd yn 1970.

Un o'r argymhellion pwysicaf oedd yr angen i ddod a'r adrannau presennol yn nes at ei gilydd. Penodwyd Prif Swyddog Datblygu i gyflawni'r gwaith o gyfuno'r adrannau dan arolygiath yn Cyfarwyddwr.

Croesawn Mr. Alan T. Rees i'r Swydd hon a dechreuodd ar ei waith ym mis Ionawr, 1972. Addysgwyd Mr. Rees yng Nghaergrawnt a Phrifysgol Llundain a chyn dod i'r Cyngor bu mewn swydd bwysig yn yr Alban. Edrychwn ymlaen at ei gyfraniad arbennig yn nhrefniadau'r Cyngor i'r dyfodol.

Yn amserol iawn, tra'r ystyria't Cyngor ei gynlluniau i'r dyfodol gwnaethpwyd datganiad pwysig gan y Prif Weinidog, wrth annerch Cyfarfod Blynyddol Cyngor Cenedlaethol Gwasanaethau Cymdeithasol yn Llundain fis Rhagfyr diwethaf. Addawodd gefnogaeth y Llywodraeth i waith Mudiadau Gwirfoddol tra'n pwysu arnynt i feddwl am gyfeiriadau arbennig eu gwasanaeth. Cyhoeddodd Mr. Heath y buasa'r Llywodraeth yn cyfrannu tua £3,500,000 ychwanegol i gynorthwyo mudiadau gwirfoddol dros y pedair blynedd nesaf.

Yn union wedi'r datganiad fe'n gwahoddwyd gan y Swyddfa Gymreig i ystyried arwyddocad y datganiad i'r mudiadau gwirfoddol yng Nghymru. Gwnaed awgrymiadau pendant gan y Cyngor er cryfhau'n fwy effeithiol a phroffesiynol y cyd-weithio rhwng y Cyngor a'r mudiadau sy'n gysylltiedig a ni. Ers Ionawr, 1972 rhoddwyd nifer o gynlluniau gerbron y Swyddfa Gymreig. Disgwylwn y daw penderfyniadau pendant erbyn yr Hydref.

Fel y gwyddom, ni ellir penderfynnu dros nos ac felly ni ellir dweud yn bendant beth fydd y sefyllfa yn y dyfodol agos. Yr ydym yn ffyddiog, fodd bynnag, y daw patrwm gwaith y Cyngor yn glir cyn y Gwanwyn 1973.

Ochr yn ochr a gwaith mewnol y Cyngor, bu cysylltu rhyngom ag adrannau newydd Gwasanaethau Cymdeithasol yn Awdurdodau Lleol yng Nghymru. Yn naturiol mae'r adrannau hyn yn cymryd amser i ymsefydlu ond da yw nodi fod yna eisoes gydweithio hapus rhyngom. Cefais gyfle i annerch cyfarfod o Gyfarwyddwyr Gwasanaethau Cymdeithasol siroedd Cymru. Mae'n bwysig iawn fod y berthynas agos yn parhau.

Wedi'r holl adrefnu yn hanes y gwasanaethau cymdeithasol, ymhén ychydig bydd yn rhaid wynebu adrefniadau pellach pan ddaw unedau newydd Llywodraeth leol i rym yn 1974. Bydd y cyfnodiadau hyn yn effeithio'r Cyngor hwn a'r mudiadau sy'n gysylltiedig a ni.

must also affect this Council and our associated bodies. It will be evident from this Report, especially in the Rural Department, that there has been much activity in preparing the way for the integration of Rural Community Councils in readiness for the reforms that are to take place in 1974. This has not been an easy exercise and we are profoundly grateful to Mr. H. Noel Jerman who has undertaken the very delicate task of trying to bring the Rural Community Councils together.

I realise that the foregoing paragraphs contain the recurring theme of re-thinking, re-adaptation and re-construction. Everywhere one turns in the field of social services, health, education, etc., there is to be seen similar re-organisation. There hardly seems an aspect of social service that is not due for reform. Some critics contend that too much is being attempted too soon, but be that as it may, this Council must be ready to take its place in the new scheme of things and however frustrating it may be to wait for decisions, we feel that we must have patience and foresight to adapt ourselves to whatever emerges from the current changes.

During the year the Council inaugurated a new Department—one which will serve the disabled in Wales. In our last Report we welcomed the appointment of Mr. Richard Marler as the first Officer of the Department. We are glad to report that a new Wales Council for the Disabled has now officially been launched and there has been an upsurge of tremendous interest in this sphere through this event. Indeed, the activities have proliferated so speedily that the Council has already taken steps to try to ensure further support for the expansion of this Department.

During the year there have been protracted negotiations with the Citizens' Advice Bureaux in Wales, regarding the central, administrative and information services which are provided for them. The Report of the CAB Officer outlines fully the steps which have led to the decision to transfer these services direct to the National CAB Council in London. This was a decision made by the Bureaux themselves, and whilst we regret losing the direct link with our friends in this field we shall still continue to take an effective interest in their work and hope to be represented on any new Committee that may be formed.

An amicable arrangement has been reached with the National Council of Social Service, whereby three members of our staff are directly transferred to their employ.

We thank Miss Nesta Davies, Miss J. Sadler and Mrs. G. Tobin for their services to the Council and wish them well as they continue the same work under new management.

It is also anticipated that the Drama Association of Wales will soon become an autonomous organisation and negotiations are taking place to make this step effective. This arrangement was decided by the Review Committee over two years ago and we have given an extension of time to the Association until they are able to make suitable alternative arrangements. Once again we shall continue to play a part in the field of amateur drama, although we shall not be directly responsible for its administration.

Whilst the broad strategy of the Council has been under close scrutiny, we have to note with regret that, so far, the Council has failed to find a new home. Once again we have to report finding a most suitable location, but failing at the moment of writing to obtain the necessary planning permission. We are encouraged, however, by indications of practical support from both the

Gwelir yn ôl yr Adroddiad hwn ac yn arbennig adroddiad yr Adran Wledig fod y Cynghorau Gwlad eisoes yn gweithredu a pharatoi ar gyfer y drefn newydd a ddisgwyllir yn 1974.

Mae ein dyled yn drom i Mr. H. Noel Jerman am ei lafur diflino wrth gyfnorthwyo'r Cynghorau Gwlad yn y gorchwyl anodd o gyfun o eu gwaith.

Ceir mynych gyfeiriadau yn y paragraffau uchod at at yr ail-feddwl, ail-addasu a'r ail adeiladu sydd i fod yn hanes Llywodraeth Leol. Cyfnewidiadau ac adrefnu a welir ar bob llaw ac yn arbennig ym meysydd gwasanaeth cymdeithasol, iechyd ac addysg. Nid oes yr un agwedd o wasanaethau cymdeithasol na fydd yn teimlo effeithiau'r diwygio gweinyddol hwn. Dywed rhai, ac efallai eu bod yn iawn, fod gormod yn digwydd ar ormod o frys. Boed hynny fel y bo, rhaid i'r Cyngor hwn fod yn effro'r holl gyfnewidiadau ac yn barod i addasu ei hun i'r drefn newydd ac yn ddigon ystywyth ein gweithgareddau i gyd fynd a'r patrymau newydd.

Sefydlwyd adran newydd yn ystod y flwyddyn i fod yn gyfrifol am y Claf o Gorff yng Nghymru. Yn yr adroddiad diwethaf croesawyd Mr. Richard Marler fel swyddog cyntaf yr adran. Da gennym gyhoeddi erbyn hyn sefydlu o Gyngor Cymreig ar gyfer y Claf o Gorff. Derbyniodd y Cyngor newydd gefnogaeth brwd. Datblygodd y gwaith i'r fath raddau nes peri i'r Cyngor feddwl am gymorth ychwanegol i'r adran.

Bu cydmyngynghori hir a Chanolfannau Cynghori Dinesig Cymru ynglyn a gwahanol agweddau o'u gwaith. Rhydd Adroddiad Swyddog yr Adran ddarlun llawn o'r sefyllfa a'r penderfyniad i drosglwyddo holl wasanaethau'r Adran i ofal Swyddfa Cenedlaethol CAB yn Llundain. Y Pwyllgorau Lleol yng Nghymru a fu'n gyfrifol am y penderfyniad hwn. Byddwn fel Cyngor yn fin o golli'r berthynas a'n cyfeillion yn y maes hwn, ond yn sicr ni fydd pall ar ein diddordeb yn eu gwaith. Gobeithiwn yn cawn ein cynrychioli ar unrhyw Bwyllgor newydd a greir yn y dyfodol.

Daethom i gytundeb a Chyngor Cenedlaethol Gwasanaeth Cymdeithasol (Llundain) i drosglwyddo staff yr adran i'w cyflogaeth hwy.

Diolchwn i Miss Nesta Davies, Miss J. Sadler an Mrs. G. Tobin am eu gwasanaeth i'r Cyngor gan ddymuno yn dda iddynt o dan yr arolygiaeth newydd

Rhagdybiwn y bydd Cymdeithas Ddrama Cymru yn annibynol o'r Cyngor cyn bo hir. Bu trafodaethau eisoes ynglyn a hyn. Dyma yn argymhellid arall a ddaeth o'r adolygiad dros ddwy flynedd yn ôl. Rhoddyd amser a chyfle i'r Gymdeithas wneud trefniadau eraill. Byddwn fel Cyngor yn dal diddordeb yn y ddrama amatur yng Nghymru, er na fyddwn bellach yn uniongyrchol gyfrifol am y mudaid.

Ynghanol yr holl adrefnu a chynllunio gweinyddol buom yn chwilio am gartref newydd i'r Cyngor, ond heb lwyddo hyd yma. Yr ydym, serch hynny, yn teimlo'n galonogol o wybod fod y Comisiwn Datblygu ac Ymddiriedolaeth Carnegie wedi mynegi eu parodrwydd i'n cefnogi yn ariannol yn y fenter o bwrcasu canolfan newydd. Ar waetha'r siom yr ydym yn obeithiol iawn y sicreir adeilad cyn bo hir a fydd yn gallaediad gwerthfawr i'r Cyngor i'r dyfodol.

Development Commission and the Carnegie United Kingdom Trust in our search and we feel sure that despite the frustrations we have felt during the last two years, a suitable home will be found.

The Council was delighted to hear of the signal honour accorded our President, Colonel William Crawshay by Her Majesty The Queen. We most warmly congratulate both Sir William and Lady Crawshay. Our President has had this Royal acknowledgement of services devotedly and freely given to many national institutions in Wales, amongst which we, as a Council, are proud to be numbered. Sir William became Chairman of this Council at the same time as the Director was appointed in 1960 and his help and advice have been a constant source of encouragement during these twelve years.

During the year, we have had the pleasure of welcoming four new members to our Executive Committee: Mrs. Helen Latham, newly elected Chairman of the National Council for the Elderly in Wales; Mrs. J. E. Tudor of Merioneth, who has been prominently identified with voluntary work in that County, and who is also a member of the Welsh Hospital Board; Mrs. M. Whitehouse, who has taken a prominent part in social work for a number of years in Wrexham, and is also a Magistrate in that town; and Mr. C. J. Boon, who was the Chairman of the CAB Committee for Wales.

During the year, Alderman William Llewelyn resigned after completing valuable service as Chairman of the National Council for the Elderly, whilst Mr. Andrew Lochhead felt the pressure of his commitments forbade him continuing his work as an Executive Member and Chairman of our Social Studies Committee. We shall miss the guidance and help of both these gentlemen.

There have been staff changes in the course of the year and two of our long serving members of the Women's Department have reached retirement age—Mrs. L. F. Kane and Miss F. O. M. Evans. Mrs. Kane has been Organiser in the Women's Department since 1942 and has a deserved reputation for being extremely competent. We shall never forget the marvellous results she has obtained in raising funds in her areas. It is unfortunate that in the last few months of her employment she met with an accident whilst on duty and thus was prevented from actively completing her service. We are glad to report that she is now much improved.

Miss F. O. M. Evans has served the Council since 1939 and has been a first class Instructress, who has endeared herself to the Clubs throughout the years. She comes from a family that has traditionally taken a prominent part in the work of this Council (the Cadrawd family of Llangynwyd). With a sense of great devotion Miss Evans has travelled throughout South Wales and generations of our members have benefited by her skilful instruction and friendship.

We wish both ladies a happy retirement and express our deep appreciation for their services.

Mrs. Kane has been replaced by Mrs. J. Thomas who commenced duties on June 1st, 1972. Our new member of staff is a fully qualified teacher in domestic subjects, holding a Teacher's Certificate and has had a wide experience in the field of education. We feel sure that she will be a worthy successor in a happy tradition.

Gyda llawenydd y clywsom fod Ei Mawrhydi Y Frenhines wedi anrhydeddu ein Llywydd, Y Cynrol William Crawshay a'u urddo yn Farchog. Llongyfarchwn yn wresog Syr William a'r Fonesig Crawshay. Anrhydeddwyd y Llywydd i gydnabod ei wasanaeth fyddlon ac ymroddgar i amryw o fudiadau cenedlaethol gan gynnwys ein Cyngor ni. Dechreuodd Syr William fel Cadeirydd yn Cyngor yr un pryd a'r Cyfarwyddwr yn 1960. Gwerthfawrogn yn fawr iawn ei gyngor a'i gefnogaeth dros y ddeuddeng mlynedd.

Yn ystod y flwyddyn cawson gyfle i groesawu aelodau newydd i'r Pwyllgor Gwaith; Mrs. Helen E. Latham, Cadeirydd Cyngor Cenedlaethol Henoed Cymru; Mrs. J. E. Tudor, Sir Feirionydd, un sy'n chwarae rhan amlwg yng nghwaith mudiadau gwirfoddol y sir, ac sydd hefyd yn aelod o Fwrdd Ysbytai Cymru; Mrs. M. Whitehouse a gyflawnodd wasanaeth amlwg fel Gweithiwr Cymdeithasol yng nghylch Wrecsam; a Mr. G. J. Boon, Cadeirydd Pwyllgor CAB Cymru.

Ymdeolodd yr Henadur William Llewelyn ar ôl nifer o flynyddoedd gwerthfawr fel Cadeirydd Cyngor Cenedlaethol Henoed Cymru. Teimlodd Mr. Andrew Lochhead fod ymrwymiadau i gyfeiriadau eraill yn ei rwystro i barhau fel aelod o'r Pwyllgor Gwaith a Chadeirydd Pwyllgor Astudiaethau Cymdeithasol. Diolchwn iddynt am eu cyfraniadau.

Eleni eto gwelir cyfnewidiadau ymhlith y staff. Cyrhaeddodd dwy o'n staff oedran ymdeol. Bu Mrs. L. F. Kane a Miss F. O. M. Evans yn gwasanaethu'r Cyngor am gyfnod helaeth. Bu Mrs. Kane yn drefnydd yn Adran y Merched ers 1949. Gwyddom am ei thrylwyrdd yn yr oll a wnaeth, ac nis anghofir am ei llwyddiant aruthrol wrth godi arian yng nghylchoedd ei gofal. Yn affodus, cyn ymdeol, cafodd anhap wrth ei gwaith a'i rhwystrodd rhag dilyn ei swydd i'r terfyn. Da gennym ddeall, fodd bynnag, ei bod yn gwella. Gwasanaethodd Miss F. O. M. Evans y Cyngor ers 1939. Yr oedd ymhlith y goreuon fel hyfforddwr, a'r clybiau yr ymwelodd a hwynt yn meddwl y byd ohoni. Hanai o deulu blaenllaw a fu'n gysylltiedig a'r Cyngor hwn ers blynyddoedd lawer, sef teulu Cadrawd o Langynwyd. Teithiai Miss Evans yn ddiwyd drwy Forgannwg ac y mae cenedlaethau o aelodau Clybiau'r Merched yn ddyledus iddi am ei hyfforddiant medrus a'i chyfeillgarwch.

Dymunwyn y gorau i'r ddwy foneddiges wrth iddynt ymdeol a diolchwn iddynt am eu gwasanaeth teyrngar.

Cymerwyd lle Mrs. Kane gan Mrs. J. Thomas. Dechreuodd ar ei gwaith ar y cyntaf o Fehefin. Mae Mrs. Thomas wedi'i hyfforddi fel athrawes Gwyddor Tŷ. Yr ydym yn sicr y bydd iddi gario'r traddodiad ymlaen.

Crewyd swydd newydd yn ystod y flwyddyn a daeth Mrs. B. M. Trott yn Gynorthwywr Personol i'r Cyfarwyddwr ym Medi 1971. Bu Mrs. Trott yn bennaeth Brook Street Bureau, Caerdydd. Mae eisoes wedi ymsefydlu a bod o help mawr i mi, ynghyd a bod yn bennaeth yr adran glerigol.

Gwelwyd y cyfnewidiadau canlynol yn yr adran glerigol. Ymadawodd Mrs. D. Thomas, Mrs. M. Tudor a Mrs. S. Lambardares a chymerwyd eu lle gan Mrs. M. Ewing, Mrs. J. Wilkins a Mrs. J. Cole.

Daeth cyfnod gwasanaeth Mr. E. C. Bilson, M.B.E., ein Swyddog Ariannol i ben yn ystod Cyfarfod Blynnyddol, 1971. Talwyd teyrnged iddo am ei lafur

During the year a new post has been created—that of Personal Assistant to the Director—and the position has been occupied by Mrs. B. M. Trott since September 1st, 1971. Mrs. Trott was formally Head of the Brook Street Bureau in Cardiff and has already established herself as a valuable help to me, beside filling the role of Head of the Clerical Department.

The following changes have taken place in the Clerical Department: Mrs. D. Thomas, Mrs. M. Tudor and Mrs. S. Lambadares have resigned and been replaced by Mrs. M. Ewing, Mrs. J. Wilkins and Mrs. J. Cole.

The Annual General Meeting of 1971 saw the official termination of the service of Mr. E. C. Bilson, M.B.E., our Finance Officer. Tributes have been paid to him for his unbroken and devoted service for over 37 years. We are glad to know that he will retain a link with the Council through his service, in a voluntary capacity, as Secretary of the Merthyr Settlement Educational Trust.

Each year we record our indebtedness to grant-aiding sources, both national and local, and once again we do so with a sense of deep gratitude. These sources are: The Welsh Office, Government Departments (especially The Development Commission), Local Authorities and Subscribers who have supported us faithfully. In particular, we wish to mention the Carnegie United Kingdom Trust.

It is gratifying to this Council to find that we are being increasingly consulted by the Office of the Secretary of State for Wales and as greater responsibility devolves upon that Office we are assured that this Council will play even a greater part in the community life of Wales.

A special word of appreciation is due to our Women's Clubs and Mrs. Jennie Jenkins, J.P., their Chairman, and the staff of the Women's Department who, this year, have broken all records in their contributions to our funds. We are deeply conscious of our debt to them.

IVOR V. CASSAM

diffino a theyrgar dros gyfnod o 37 o ffynnydoedd. Deil yn ei berthynas a'r Cyngor fel Ysgrifennydd gwirfoddol Ymddiriedolaeth Addysgol Canolfan Merthyr.

Bob blwyddyn nodwn ein dyled i'r ffynhonnellau cenedlaethol a lleol sydd yn ein cefnogi'n ariannol ac unwaith eto carwn wneud hyn a wirfodd calon.

Cawsom gefnogaeth teilwng gan y Swyddfa Gymreig, Adrannau'r Llywodraeth Ganolog (yn enwedig y Comisiwn Datblygu), Awdurdodau Lleol a thanysgrifwyr. Nodwn yn arbennig iawn yr help a gawsom gan Ymddiriedolaeth Carnegie.

Ymfalchiwn yn y ffaith fod yr Ysgrifennydd Gwladol dros Gymru yn ymgynghori yn gyson a'r Cyngor, ac fel y daw mwy a gyfrifoldeb i'r Swyddfa Gymreig gwelwn gyffe i ninnau chwarae rhan amlycach ym mywyd Cymru.

Cyn gorffen, rhaid nodi unwaith eto ein dyled mawr i Glybiau'r Merched a'i Cadeirydd, Mrs. Jennie Jenkins, J.P., a staff Adran y Merched am dorri pob record wrth gyfrannu'n ariannol tuag at gyllid y Cyngor.

IVOR V. CASSAM

Departmental Reports

RURAL DEPARTMENT

Rural Community Councils in Wales

The Council has continued its work, on behalf of the Development Commission of bringing about the integration of Rural Community Councils in Wales on an area basis. By the end of this year, following a series of exploratory meetings, co-ordinating committees have been set up in Dyfed, Powys and Gwynedd. A Secretary of each co-ordinating committee has been elected in the three areas, and it is intended that they should work in close co-operation with their colleagues who are already Rural Community Council Secretaries in their respective counties.

After detailed discussion with all the RCC Secretaries involved, an attempt has been made to allocate work, taking into account each Secretary's particular experience and interest. It was agreed that the activities of RCC's fall broadly into three categories-(1) Arts; (2) Social Work; (3) Environmental Matters, and RCC Secretaries are still meeting regularly in an attempt to work out a formula acceptable to the Development Commission which will favour proposals put forward provided they go far enough towards ultimate integration. So far, the scheme put forward for Dyfed has been accepted. It is the first co-ordinating committee to be formed and rapid progress has been made in that area. It is to be hoped that the Powys and Gwynedd committees will also be accepted, in due course.

The area of Clwyd will have to be considered in the near future, but here the situation is somewhat different because the Rural Community Council of Denbighshire is the only one in this area.

It is not possible to forecast what will happen after 1974 when Local Government re-organisation has become an established fact. It is hoped, however, that by being integrated in advance on an area basis, the RCC's in Wales will be able to dovetail into the new structure without difficulty.

Rural Committee

The Rural Committee of the Council has met regularly during the year, and there are signs that it will continue to concern itself with a wide variety of subjects which affect life in Rural Wales. In its January meeting the Committee examined in detail grant applications submitted by each RCC in Wales, together with their Programmes of Work. This task has, in the past, been carried out by the Rural Committee of the NCSS in London (with CSS of Wales representatives present) but it has been agreed that in future, applications will be examined by the Rural Committee in Wales. Recommendations and comments will be sent to the Development Commission and other Departments in time for the Annual Inter-departmental Meeting which takes place in London at the beginning of each financial year.

The following other subjects have recently been considered by the Rural Committee, and they give some indication of the variety and scope of its work:

- Co-ordination of the work of RCC's in Wales.
- The Carnegie United Kingdom Trust Grants for Countryside Projects.
- Rapidly Expanding Rural Communities.
- Postal Facilities in Rural Areas.
- Capital Grants to Village Halls.
- Depopulation in Mid Wales.
- Local Government Re-organisation
- Rural Transport.

Standing Conference of RCC's in Wales, 1971

This Conference met at Harlech on 11th and 12th May, 1971 and was attended by three representatives from each RCC in Wales, together with members of the Rural Committee of the Council of Social Service and representatives of the Development Commission. The subject matter of this Conference was 'A Strategy for Rural Wales', which had been published by the Welsh Council. The opening guest speaker was Mr. D. T. M. Davies, Senior Research Officer at the Welsh Office. The second guest speaker was Mr. C. J. Tuck, County Planning Officer, Merioneth County Council. During discussion the Conference considered the role of RCC's in the general strategy and it was agreed that the upholding of the quality of life in the countryside must be their main objective, and the objective of the Standing Conference. At the end of the Conference it was agreed that observations on the publication should be sent to the Secretary of State for Wales and to Mr. Melvyn Rosser, Chairman of the Welsh Council.

1972 A further meeting of the Standing Conference took place at Penoyre House Hotel, Cradoc, near Brecon on May 3rd/4th. The first guest speaker was Mr. Simon Holding, Department of Town Planning, UWIST, Cardiff, who referred to society's values and the significance and contribution of the community to Planning. The second guest speaker was Mr. L. Pugh, Social Work Service Officer, The Welsh Office. Mr. Pugh traced the historical development of the Social Services in Britain which had led to present day total involvement by Central Government. He also referred to recent new legislation and to the role of voluntary organisations.

Council for Small Industries in Rural Areas

The Rural Department continues to keep in close contact with CoSIRA. The Director is a member of the CoSIRA Wales Committee and the Rural Officer attends the North, Mid and South Wales Area Committee Meetings, as an assessor. Excellent work is being done by CoSIRA in Wales and it is intended this year that there should be Rural Industries Exhibitions at the Royal Welsh Agricultural Show and at The National Eisteddfod. The CoSIRA organisers are very active in the field, with the result that small business enterprises in rural areas have received not only financial assistance, but also valuable technical advice.

E. A. R. DAVIES

RURAL WORK IN FLINTSHIRE

Association of Parish Councils

This year, 1972, marks the Silver Jubilee of both the National Association of Parish Councils and the Flintshire County Association. Parish Councils have served their Counties well over the past years and it is certain that in the period of change ahead Associations will continue to be active to ensure that the new Community Councils will be most important units in the framework of Local Government.

The County Association continues to maintain its membership despite increased affiliation fees. The Executive has met on four occasions to consider important matters, such as capital projects, conservation and local government reorganisation.

The Best Kept Village competition was won for the third year in succession by Tremcirchion. It has been agreed that the 1972 Competition should be organised in two sections; one for the larger villages and one for the smaller, each with a plaque for the winner donated by the Association.

Close ties have been maintained with the National Association which renders a most valuable service of information and advice. Local Government re-organisation continues to be the dominant theme of its meetings and

conferences, and a special Welsh Committee has been formed to examine the proposals for Wales.

Playing Fields Association

The Council of the Association has met on two occasions and has in the main been concerned with fund raising. A festival of sport is being planned at the Deeside Leisure Centre, Queensferry. A Technical Panel has been constituted to give advice on any projects in the County, and the Interest-free Loan Scheme continues to operate. The Sports Council for Wales has made it known that in providing assistance to playing field and recreational projects, it will continue, as did the Welsh Office, to liaise with and involve the County Association. An increasing amount of work in this respect is anticipated.

EIFION JONES, J.P., F.P.C.S.,

Hon. County Secretary

The Council is grateful to Mr. Eifion Jones for supplying reports on rural work in Flintshire, where he acts on its behalf, in lieu of a Rural Community Council. Thanks are also due to the Honorary Officers, who ably support his activities.

COMMUNITY/YOUTH DEPARTMENT

Community Work

A great deal of emphasis has been placed during the past decade by social planners, educationalists and Government-sponsored Committees on the need to establish in this country administrative structures and organisational machinery which will facilitate citizen participation at all levels, as well as making statutory and voluntary services more acceptable and usable in the future.

The 70's will undoubtedly be a most challenging period for all who are engaged in establishing the integrated approaches which have been legislated for in terms of planning and administration in the social services and educational fields. Community work has a part to play in making these services better understood, and it certainly has a vital role to play in the strengthening of partnerships between the public and voluntary sectors, and also in enabling both professional and voluntary workers to utilize and indeed make fuller use of resources in the community itself.

The Community/Youth Department of the Council is deeply concerned in the promotion and stimulation of citizen participation in Wales. Every encouragement has been given throughout the year to agencies concerned with improving the quality of life in the Principality.

Assistance to Neighbourhood Groups

The Department has pursued its policy of supporting groups of people at local and neighbourhood levels, and these have included Community Associations, Councils of Social Service, Public Halls and Community Centre Committees.

The Officer was pleased to visit and to be associated with a number of centres and committees during the course of the year, and these points of contact were established in the urban neighbourhoods of Barry, Port Talbot, Bridgend, Merthyr Tydfil, Rhondda, Cwmbran, Prestatyn, Ebbw Vale, Newport and the cities of Swansea and Cardiff.

Advice was given to these groups on a variety of neighbourhood problems, and included such details as the purchase and acquisition of land, grant-aid

procedures, maintenance of buildings, questions of constitutional and trusteeship procedures, joint use of premises and of the importance of developing creative activities in their catchment areas, both in an educational and social welfare context.

The Department has maintained contact with, and assisted groups of young people in various parts of Wales which are concerned in promoting and co-ordinating community service work in their respective localities. It is pleasing to record that much credit is due to those committees of young people which have organised and established a clearing-house system of voluntary service activity in recent years, and which are effectively performing a function of not only matching groups to tasks, but also taking a lead in fostering and promoting voluntary community service. This requires the enthusiastic support of the older generation.

Financial Support

For a number of years the Council has also financially supported such groups in Cardiff, Swansea, Cwmbran and Bangor, etc., by giving small grants from a fund which it administers on behalf of the King George V Jubilee Trust. It is the hope of the Council that this aspect of work can be further developed in other parts of Wales and that it will be enabled to pursue a more dynamic role in this respect into the foreseeable future.

Guild of Social Workers

The Community/Youth Officer acts as Secretary to the Guild of Social Workers in Wales, and contact has been maintained with social workers from the various disciplines during the course of the year. The principal function of the Guild is that of organising a Biennial Conference which it convenes at one or other of the University Colleges in Wales.

The 1971 Conference was held in September at the University College, Cardiff and had as its theme 'A New Look at Social Work.' Well over a hundred professional and voluntary social workers attended the meetings, and excellent papers were given by the following speakers:

Professor George Thomason (*University College, Cardiff*)—
'Social Work in a Changing Society.'

Miss Nadine Brummer (*Contributor to the Caplan Seminars at The Tavistock Clinic*)—'The Crisis Theory—its application in social work practice.'

Miss Louise Dighton (*Institute of Social Functioning*)—
'Social Functioning—a new look at Social Work.'

Mrs. Muriel Smith (*The Home Office*)—
'The Home Office Community Development Projects.'

Mr. David Kiddle (*Director of Social Services, Bristol*)—
'The Department of Social Services—into the 70's and beyond.'

In the light of the many changes which are taking place within the field of social work, it was decided at this Conference to review the structure of the Guild during the coming year, in order to see how effective a forum it can be in terms of bringing together both the professional and voluntary social worker in Wales into the future.

Prison Fund

The Cardiff Prison Christmas Fund Committee was enabled to undertake its work during the year by being given direct assistance from the Community Department. The officer acts as Treasurer to this voluntary group which raised almost £800 during 1971 and distributed a considerable number of parcels to the homes of dependants of men confined in the prison during the Christmas period.

Overseas Exchange

It has been the practice of the Department over a number of years to foster links with individuals and groups from overseas, and as a result of this work the officer has now many points of contact in European and other countries.

The Department for example, during the course of the past year, has arranged or assisted other agencies in arranging, study visits to Wales by adults and young people from Ceylon, India, Jordan, Sudan, Lesotho, Dominica, Antigua, Norway, Sweden, France and Western Germany. In the case of the latter country the officer arranged a visit and led a party from Wales to the Federal Republic during the late summer of '71.

The Department has also distributed information to Local Authorities and Voluntary Bodies concerning subsidised educational travel to Russia and other Eastern European countries. These opportunities are available to young people and leaders who wish to take advantage of participating in British group visits during the current year.

SCWVYO

The Secretariat of the Standing Conference for Wales of Voluntary Youth Organisations is provided by the Department as an associated body of this Council.

The Standing Conference has in membership over thirty constituent bodies, which represent almost every aspect of organisational youth service work currently undertaken in Wales. As such, SCWVYO has the important task of fostering good relationships between all agencies which care for young people, and aims to speak and act on their behalf.

Grant Aid

It became known in the early part of the year that the Secretary of State for Education and Science was recommending new arrangements for the future grant-aiding of voluntary bodies, and as a result the Standing Conference was requested to comment on the changes in procedure regarding capital and headquarter grants to youth organisations.

The Officer convened four meetings of the Standing Conference to allow member bodies specifically to discuss the Government's new proposals, and had at these meetings the valuable advice of Her Majesty's Inspectorate from the Department of Education and Science before submitting two papers which outlined the views of the Standing Conference.

Later in the year the Officer accompanied the Chairman, Mr. Christopher Cory, and a small group representing SCWVYO (England) to the House of Commons, where the delegation was received by the Rt. Hon. Mrs. Margaret Thatcher, Secretary of State for Education and Science.

Review

Following these discussions it was pleasing to learn of continued interest which the Government was showing towards the development of youth work in the voluntary sector, and the financial support which the Department of Education and Science was giving to an independent review of the work and finances of voluntary youth organisations to be carried out by Political and Economic Planning, which will report its findings during 1973.

General Meetings and Conference

The Executive Committee of SCWVYO has met regularly during the course of the year and also two General Meetings were held in Cardiff.

Representatives from the statutory and voluntary sectors of Youth Service in Wales attended their Annual Conference held in Cardiff in November. Chief guest at the Conference was Professor Walter James, Dean of the Faculty of Education at The Open University, who gave an excellent paper entitled 'The Voluntary Contribution'.

Sports Council Discussions were held during the latter part of the year between officers of the new Sports Council for Wales and the Standing Conference. These were concerned with the future relationship between the two bodies, and it is pleasing to note the SCVVYO is to be represented on the Welsh Sports and Games Committee.

Four Nations Conference A joint Conference of office-bearers of the four national Standing Conferences in the United Kingdom was held in Scotland during April. This four-day meeting gave an opportunity for discussion on topics which covered The Future Role of Standing Conferences, The Re-organisation of Local Government, Detached Work, Youth Work in Rural Areas and The Development of Statutory and Voluntary Co-operation in Caring for Young People.

Training The training of full-time and voluntary leaders is all important to the development of Youth Service provision and the Officer has been pleased to assist colleagues in the statutory and voluntary sectors in arranging such courses during the year.

The Officer also participated at a five-day course held in October, which was arranged by the Welsh Joint Education Committee. This was for Further Education and Youth Service Officers and was concerned with 'Research Methodology.'

Another interesting residential course in which the Officer participated was concerned with 'Working among Young Adults.' This was held at Bala in March, and took the form of a consultation convened by the Council of Churches in Wales Youth Department.

Relationships During the period under review, the Community/Youth Department has assisted, conferred and enabled numerous bodies to perform their tasks and commitments in Wales, and an ever increasing number of individuals seek information, advice and guidance on a whole range of subjects concerned with community affairs. It would be impossible to mention all of these in any one list but included in a cross-section of them are the Welsh Office (various sections), The British Council, Educational Interchange Council, Commonwealth Youth Exchange Council, Welsh Joint Education Committee, The Prince of Wales Committee (Special Projects Group for South Wales), The Working Group on Youth Exchanges with Eastern European Countries, Voluntary Service Association, National Council of Social Service (various departments), Youth Service Information Centre, Departments of University Colleges and other educational and social welfare institutions.

A vast amount of the work undertaken by the Officer is of course of a reciprocal nature, and he wishes to thank many colleagues and friends in the educational, social work and community fields for their co-operation and assistance at all times.

EIFION W. HOPWOOD

WOMEN'S DEPARTMENT

Welsh Association of Women's Clubs

The year began in April with another successful Conference of the Welsh Association of Women's Clubs, at Llandaff House, Penarth. The Chairman of the Penarth UDC, Councillor H. W. Toye, accorded the delegates a Civic welcome. Mrs. Jennie Jenkins, J.P. was again unanimously elected chairman for the coming year. The Rt. Hon. Baroness Phillips, Secretary of the National Association of Women's Clubs, was unable to attend.

The theme of the Conference was 'The Family in this Permissive Age.' The Reverend Peter Keward gave a very interesting and informative talk on Drug Addiction and Alcoholism as one aspect of the theme. He presented delegates with the results of some interesting research work, which provoked lively discussion.

Seventeen resolutions were discussed on topics such as locks on doors of newly built houses to be passed by the Crime Prevention Squad, the increase in prescription charges, pension problems, sex on TV, dating of perishable food commodities, people in hospital.

The starred resolution to be sent on to the National Conference at Dudley was from Penclawdd and Little Warren Clubs, *i.e.* that rises in pensions should be paid as soon as possible and in retrospect, not 9 or 10 months later when some would not be alive to have the new rates, and the rising cost of living would have swallowed up the increase.

Meetings and Activities

Five Executive Committee Meetings, six Area Meetings and eighteen Group Meetings have been held during the year. One new Club has been formed at Church Village (Parkfield Club) where all members are over 25 and under 40 years old.

Clubs again this year have entertained the old, lonely and handicapped. One or two clubs have contributed to the Tenovus Breast Cancer Fund.

Clubs within the Association again took part in the Tregroes Open Day and Rally at Pencoed in July. The theme of the open competition for Women's Organisations was 'Crafts and Homecrafts', displayed to illustrate a song or book title. The staff arranged an exhibition of groups of toys illustrating books and songs. The centre piece was 'the Triple Crown Winners—the Welsh Rugby Team', complete with goal posts and field. Most of the toys had been made by club members. The homecrafts staff exhibited three different types of stalls: (1) Bazaar-Cookery, (2) Sweetmeats, (3) Home Bake and Cook Stall.

Visits In June, Mrs. Kane took a party to Aberdeen, Scotland. An exciting and happy time was had by all.

Arrangements were put in hand for a cruise for West Wales clubs next year. Because of the retirement of Mrs. Celia Williams, this area did not have an educational tour this year.

Clubs in the Pontypridd area have been deprived in the same way, so Mrs. Kane had two or three pleasant surprises in store for them also.

Appeals Although the last three months of the year were difficult for clubs because of the coal strike (large numbers had to be closed down by the Committees concerned, because of the lack of heat and light in halls and schools). They have made a wonderful effort towards appeals and more money than ever was realised from the sale of prize drawing tickets. The money was raised as follows:

		£	p
1	Sale of Cookery Books	106	98
2	Prize Drawing	West Wales	243 19
		Mid Glamorgan	389 83
		Pontypridd	114 67
3	Appeals	West Wales	276 10
		Mid Glamorgan	813 60
		Pontypridd	136 00
4	Special Appeal	Mid Glamorgan	563 60
		Pontypridd	75 55
		<hr/>	
		£2,719	52

This sum was raised after paying £50 for Bonds and £38.50 for printing of Raffle Books. £10 was received from clubs towards the buying of the Bonds, so the total expenditure was only £78.50. Clubs in all areas supplied the other prizes as well.

National Association of Women's Clubs

The Annual Conference of the National Association of Women's Clubs was held at the College of Education, Dudley, in July. It was a very successful Conference and as it was the twenty-first, all delegates and visitors were presented with a piece of birthday cake with their coffee, made specially by one of the part-time organisers of the Association.

There were 52 delegates, organisers and visitors from Wales. Mrs. Jennie Jenkins, J.P., Chairman of the Welsh Association, was also elected Chairman of the National Association for a further year. Five Vice-Chairmen were elected.

Welsh delegates gained a prize or two in the competitions.

Other Activities

The Council was represented on the following bodies:

National Association of Women's Clubs—

Executive Committee, Publicity and Promotional Sub-Committee.

Standing Conference of Women's Organisations—

Annual General Meeting, Executive Meetings.

Advisory Council on Solid Fuel—

Annual General Meetings (Wales and London) Executive Committee.

Department of Employment—Cardiff and District Committee.

Post Office—Advisory Committee.

Visits were made and gifts distributed to families and individuals in need.

I would like to take this opportunity of thanking the Tenovus Breast Cancer Research Fund for their generous donation of £35 to be used for the deprived and needy.

Staff

At the end of the year under review Mrs. L. Kane retired after long and faithful service to the Women's Department of the Council. Most unfortunately she sustained a fractured femur while attending the Church Village Hall Supper on the 21st March and was in hospital for three months. Mrs. Jennifer Thomas was appointed as her successor from 1st June. The future is still unsettled regarding the Council's part-time instructors. It is hoped that the Education Committee of Glamorgan County Council will agree to accept responsibility for their salaries, the Council of Social Service retaining

organisational responsibility for the Clubs. With the re-organisation of the County in 1974 it is further hoped that there will be a continuance of instruction within the three new authorities.

Appreciation I should like to pay tribute once again to the members of our Women's Clubs and to our Chairman, Mrs. Jennie Jenkins, J.P., I should also like to thank all members of the Women's Department, especially Mrs. Lillian Kane, the Council Staff and others who helped in the raising of money, for their generosity, willing co-operation and encouragement in all things undertaken to make this a successful and rewarding year in so many ways.

It is appropriate at this time to thank Gtmmorgan and Carmarthen Education Authorities for their interest and help and especially for the grants received—without which the work could not have been carried on and so much achieved.

Lastly, but sincerely, I would like to thank Baroness Phillips, J.P., Mrs. Gwen Moffat, and their colleagues of the NAWC for the help given and interest taken in the work of the Welsh Association of Women's Clubs.

(Miss) CERI WILLIAMS

DRAMA DEPARTMENT

Drama Association of Wales Membership

Since April, 1971 the borrowing facilities from the Library and the use of lighting and stage equipment have been restricted to fully paid up members. This has resulted in a greatly increased membership and income from fees. Very few societies have allowed their subscriptions to lapse, in spite of an increase in the annual rate from £2.10 to £3.50. 66 societies and 15 individual members have joined the Association during the past year. The total membership now stands at 184 societies and 58 individual members.

Library

The Library has been expanded during the past twelve months and now contains approximately 20,000 books. During the year over 700 sets and 1,600 single copies were borrowed. 542 lighting units, 71 sets of curtains and 34 sound effects records were loaned out to members during the period.

Training Courses

There was a drop in the number of students attending the eight day Production School held at the University College of Wales, Aberystwyth, during April. This was partly due to the postal strike which prevented information being sent out and partly due to the difficulty of organising a convenient date around the Easter vacation. The School, however, proved a great success. The Director, Mr. Peter Palmer, Senior Lecturer at the Welsh College of Music and Drama, was assisted by Mr. Malcolm Morrison of the Rose Brueford College of Speech and Drama and Mr. Roger Clissold, Resident Director of Salisbury Play House. The Youth Training Course was held at Trinity College, Carmarthen, when over eighty young people from all parts of Wales took part in a School tutored by the seven County Drama Advisors. Students received instruction in Presentation, Lighting, Production, Improvisation, Make-Up, Speech and Movement.

Festivals

Five County Festivals were held during April, 1971 with Mr. Stanley Hildebrandt adjudicating. He selected three companies to appear at the Wales Final: Cross Hands Little Theatre, Carmarthenshire, Pontlanfrith Women's Institute, and Barry Arts Centre. The Adjudicator of the Final Mr. Bernard Prentice, selected the Barry company to appear at the British Final in Edinburgh with their play 'The Passing of the Shadow' by Swansea

playwright, Mr. Michael Davies. The Principal of the Welsh College of Music and Drama, Mr. Raymond Edwards, was invited by the Scottish Community Drama Association to adjudicate the British Final where he awarded the Howard De Waldon Trophy to the English entry—The Wye Players, Hereford.

Play Writing Twenty-nine scripts in English and four in Welsh were received in the One-Act Play Writing Competition. The Adjudicator, Mr. J. R. Evans, was impressed with the standard of the English entries, but disappointed with the Welsh plays. The prize for the Welsh entry was withheld. The first prize in the English Play Writing Competition went to Mr. Michael Davies, with his play 'What the 'ell do you want, Lavinia'. This play has been bought by BBC Television. The special award went to Mr. David Bartlett of Pontypridd.

Future Policy On a short term basis, it is necessary to continue the expansion of the Library and the advisory service. At the same time, a method must be found to economise on the work and expense involved in collecting money due. It is proposed that annual subscriptions shall fall due on April 1st of each year and hiring charges incurred by members of societies shall be paid half yearly. This will require a different system of accountancy but once the initial stages are complete, a considerable reduction in book-keeping work will ensue.

In the long term, the Association should endeavour to enlarge the training programme. In order to enjoy closer liaison between the professional and the amateur the feasibility of holding conferences, to which leading figures from the world of theatre would be invited, should be explored. The amateur theatre movement is supported by many thousands of people in Wales, participants and supporters, and through the Drama Association of Wales, their needs should be constantly brought to the notice of grant-aiding bodies. It is not only desirable and fair, but of great importance that amateur theatre should receive as much support as any other of the arts in Wales.

Appreciation On behalf of the Drama Association of Wales, gratitude is expressed to the Chairman of the Association, Mr. Raymond Edwards, all the members of the Executive Committee, the Chairman of the Welsh Language Sub-Committee, Mr. Alwyn Jones, the Chairman of the Playwriting Sub-Committee, and the Chairman of the Welsh National Youth Drama Committee, Mr. G. G. Evans.

(Mrs.) E. V. WILLIAMS

DEPARTMENT FOR THE DISABLED

"The only person at all qualified theoretically to generalize about 'The Problems of the Disabled' is the social research worker with an enormous file of case histories tidily docketed, analysed, digested and finally presented in a neatly bound report, of which nobody takes any serious notice and which leads to no action whatsoever. The real problems of the disabled are how to get up in the morning, whether the toilet seat is half-an-inch too high or too low, and how to pull one's trousers on when one cannot stand up to do so."

(Reginald Ford)

The new Department for the Disabled is in line with such thinking. As the Council of Social Service for Wales expands its social welfare role through this Department, every effort has been made to ensure that the voice of disabled people is heard and their practical experience is taken into account. This has occurred in the course of conferences, committees and informal discussions which have already been held under the aegis of the new Department.

Spadework The Department's officer was appointed on 1st August, 1971 and summer and autumn were spent in seeking the advice of English and Scottish agencies already working for the welfare of disabled people. Also, a series of visits were made throughout Wales to promote the idea of a national co-ordinating body and to seek information about present activity—whether voluntary, professional or statutory. Help in this task came from Mr. Noel Jerman's Feasibility Study which had proved the real need for a body to co-ordinate work done for disabled people in Wales.

From all this spadework, the basic functions of the proposed body emerged as:

- 1 To promote fuller co-operation at both national and local levels between the various voluntary organisations concerned with the welfare of disabled people in Wales.
- 2 To provide a means for consultation among voluntary organisations, professional associations, local authorities and Government departments concerned with the welfare of disabled people.
- 3 To focus attention on the needs of, and services available to disabled people.
- 4 To serve as a centre of information for those interested in the welfare of disabled people.

**The Wales Council
for the Disabled**

On May 6th, 1972, at Llandrindod Wells at a Conference attended by every major voluntary, professional and statutory authority in the Principality, a formal resolution was passed that a Wales Council for the Disabled be constituted. This Council is a sub-committee of the Council of Social Service for Wales & Monmouthshire. A Steering Committee was elected to guide the Council for the Disabled for six months through its early stages and to consider certain suggested alterations to the Constitution.

Priorities for Action

The Llandrindod Conference mobilised many ideas as to the direction the new Council should take and its Steering Committee has since sifted these into some kind of priority order. It is envisaged that small working parties will evolve in order to review existing conditions in Wales and make recommendations to the full Council on the following:

Finance	Recreation and Sport
Holidays	Education
Employment	Mobility
Day Care	Residential Care

Action Taken

Information—The intention is to set up an Information Centre which could give independent service to member organisations and individuals about such things as availability of social services, holidays, aids and equipment, etc. In addition, a news bulletin is circulated monthly to all Council members so that everyone is kept in touch with developments.

Access Campaign—The aims of this campaign are to make the public aware of accessible buildings by appropriate signposting; to press for the incorporation of accessible features in new buildings, especially toilets; and to seek the adaptation of existing buildings wherever practicable. Two pilot campaigns are being conducted in Cardiff and Flintshire.

Recreation and Sport—A small working party has been actively improving opportunities for disabled people in Wales to take part in sport. One of the most exciting projects being organised is an all-day display of sports for the disabled at the National Sports Centre early in 1973. Opportunities for swimming and angling have also been expanded.

Holidays—A working party has been convened to examine critically holiday schemes and opportunities for disabled people in Wales. The Wales Tourist Board has expressed willingness to be involved in discussions.

Other Activities—The Department Officer has also become involved in other problems that disabled people face—such as housing, income, further education and travel. He has worked closely with the professional and statutory authorities concerned.

Future Action The prognosis for the Wales Council for the Disabled and the Department for the Disabled is extremely healthy. In terms of practical work, it is to be hoped that in the coming year the new Council will consolidate its position as an important element in Welsh affairs.

Thanks Although thanks are due to a great many individuals who have aided this department through its early stages, a special tribute must be paid to Dr. Joyce Rowley, who as Chairman of the Wales Council for the Disabled has fired it with her own informed enthusiasm.

RICHARD H. MARLER

DEPARTMENT FOR THE ELDERLY

**The National Council for
the Elderly in Wales**
25 years

The National Council for the Elderly will be celebrating its twenty-fifth birthday in December, 1972. The first recorded Minutes were that of a meeting held on the 19th December, 1947. The Committee was then known as the Old People's Welfare Committee for Wales but acquired its present name two years ago and is now under the chairmanship of Mrs. Helen E. Latham, Monmouthshire.

The National Council today brings into consultation all the principal bodies, statutory and voluntary, concerned with the well-being of the elderly and also acts as headquarters for some 170 Old People's Welfare Committees at County, County Borough and local levels. These Committees were established over the years directly or indirectly under the promptings of the Department and its successive officers in an effort to establish a network of Committees throughout the Principality. The network is by no means complete with gaps in both urban and rural areas. Six new Committees were established during the year under review, all of which were in Glamorgan and initiated by the County Old People's Welfare of which the Council's Officer is Secretary.

The Council's declared aims today, as in 1947, are 'to study the needs of old people and to encourage and promote measures for their well-being', and it has with all diligence endeavoured to fulfil these objects over the years. There must be great concern for elderly people with special material needs, whether for cash, housing, hospital or domiciliary services. The Council is, however, concerned to encourage the provision of a better quality of life for all elderly people.

We are constantly reminded of the steady increase in the number of persons reaching retirement age daily. The Minister of State, Mr. David Gibson-Watt, M.P., at our Aberystwyth Conference in September, 1971, reminded us of the present and future estimated Welsh situation as far as the numbers of elderly and elderly handicapped were concerned. He saw the substantial increase in the ranks of our octogenarians as challenge for both statutory and voluntary organisations with room for a concerted effort to meet the ever increasing needs.

A great deal has been written recently on the welfare of the elderly and published annual reports of well-known organisations and Trusts have invariably commented on the inadequacies of services for the elderly and the call for an increase in financial resources. "More money must be found, and found quickly if the welfare climate for old people in Britain is not to deteriorate alarmingly". (*The Social Worker*)

It is not intended in this report to add to the variety of criticisms that have been expressed nor to comment upon the results of the recent changes in the health and welfare services and the establishing of Social Services Departments. The Council is, however, a little concerned with the lack of uniformity in a variety of services provided, services such as meals-on-wheels and chiropody. It is also very much concerned with the transport problem, not only the lack of transport and the curtailing of services but also the lack of uniformity in the matter of granting concessionary fares for the pensioner. This comment is more applicable to rural areas and the Council sees as a part of its future role to enquire into the extent of these services and the particular problems of the elderly in rural Wales.

Whatever weaknesses there are at present it is readily apparent that:

- 1 Current thinking points towards an increasing need for community involvement with informal good neighbourliness. Yes, even in Wales, whose people have in the past been known for their community spirit and concern.

The Officer is pleased to record that more Old People's Committees are embarking upon Good Neighbour, Visiting and Street Warden Schemes. During the year he was invited by Committees and Local Authorities to advise on the setting up of such schemes.

- 2 Increasing emphasis will be placed on the need to enlist the services of a larger number of volunteers than in the past. It is likely that Social Services Departments will be looking for more volunteer manpower at neighbourhood level. Old People's Committees should be in a position to form the basis of such manpower structure.
- 3 There must be a still closer link between all the agencies concerned, more possibly than has been the case hitherto with increased consultation between statutory and voluntary bodies in the planning of services and schemes for the elderly.
- 4 The obvious need for Old People's Welfare Committees to review their work for the future. It is vital that these committees act as local co-ordinating committees, as information bureaux on matters pertaining to the elderly, as agencies for recruiting and training volunteers, and as bodies that have the freedom to pioneer and explore new channels of service. They must also aim at greater effectiveness. There are still some committees that are content with administering halls, arranging outings, parties and gifts or even Old People's Week events, while remaining oblivious to the real needs of the housebound, frail and lonely. Just as there are priorities for local authority services and expenditure of funds there are similar priorities for voluntary organisations as they seek to provide all-the-year-round services.

There is a need to know more about what older people themselves want in the way of services and to safeguard what has been described as 'the right to be eccentric in old age and the right to a sufficient choice of services'.

The National Council, conscious of its own inadequacies and shortcomings and the need for re-thinking its role and function as a national body, authorized the setting up of a Working Review Committee. A most useful first and exploratory meeting was held in April, 1972 when a cross section of representatives from voluntary organisations and local and central government departments attended. Two further meetings are planned before presenting a final report to the National Council.

Fieldwork The work of the Council has followed a similar pattern to that of previous years. A resumé is given below.

As part of the officer's co-ordinating function, he has continued to foster and maintain contact with and interest in the work of all interested organisations and particularly the work of Old People's Welfare Committees. The Officer has been pleased to attend quarterly and annual meetings of County and County Borough Committees.

The National Council has continued to work closely with Age Concern, the former National Old People's Welfare Council, with the Secretary representing Wales on its Governing Body. A meeting of the National Councils of the four home countries is due shortly and it is hoped that a formula of relationships can be agreed upon.

Information Another function of the National Council is to collect and collate relevant information about services to help the elderly and the dissemination of such information to the elderly, the public generally, and especially among its constituent bodies and other organisations.

Some Consultant Geriatricians in Wales have jointly prepared a bilingual book called 'Helping the Elderly' ('Cynorthwyo'r Henoed'). The Council has agreed to be responsible for publishing it and as far as is known, this will be the first book of its kind produced in Wales with a view to helping the elderly with advice on statutory provisions and general health. It is considered most appropriate that it should be produced in this the Council's jubilee year. It is hoped to circulate it during Old People's Week, 1st to 7th October.

A series of Information Circulars has been issued monthly, and it is hoped that this information has enabled local committees to provide a more efficient service.

There has been an increased demand on the time of the Officer to give talks to Old Age Pensioner Clubs and to advise and refer an ever increasing number of enquiries to local committees.

Training Courses Last year saw an increase in the number of training courses which were held as follows: Port Dinorwig (Caernarvonshire OPWC); Caeleon and Risca (Monmouthshire OPWC); Swansea (Borough OPWC); Dolgellau (Merioneth OPWC); Bridgend, Port Talbot and Bargoed (Glamorgan OPWC). The Department is indebted to these Committees for arranging these courses and appeals to other counties to think in those terms to ensure that voluntary personnel are aware of the latest information and legislation.

The Officer, as in the previous five years, arranged a Refresher Course for Senior Staff of Old People's Homes in Wales and this was held at Newtown in June, 1971. This proved again to be successful with 32 delegates in attendance. Another course has been arranged for the Autumn of 1972 to be held at Llandrindod Wells.

In view of the appointment of local authority, social work training officers and the greater emphasis they are placing on in-service training, including training for residential staff, the Council must be alive to its own role in this direction. But until such time as arrangements can be made to bring together statutory and voluntary workers, the Council should continue to pursue its own training programme.

Wales Conference and Annual General Meeting

The Council, in its efforts to bring together all persons and organisations interested in the welfare of the elderly, arranged the second Welsh Conference on 'The Elderly and the Social Services' at Pantycelyn, Aberystwyth, in September, 1971. The Conference was delighted that the Minister of State, Mr. David Gibson-Watt, M.P., had agreed to give the opening address. Some 150 delegates from all parts of Wales were in attendance.

During the Conference the National Council held its Annual General Meeting. This was the first occasion that the Council had held any of its meetings outside Cardiff. The Council have now agreed that its Spring meetings will in future be held outside Cardiff, the last Spring meeting being held at Llandrindod Wells.

At the Annual General Meeting, the National Council paid tribute to the work and interest of two of its retiring officers and honoured them by making them Vice-Presidents and Life Members of the Council. They were County Alderman William Llewellyn, J.P., and County Councillor John Hughes (Vice-Chairman).

Old People's Week

For the last twenty years the Department has been responsible for arranging Old People's Week in Wales and the nineteenth Old People's Week in Wales was celebrated from the 3rd—9th October.

The theme of the week was 'Safety in the Home'. The Welsh Office once again provided a national poster to this effect. The Council continues in the debt of the Welsh Office, Health and Information Divisions, for their co-operation in the annual campaign to focus the attention of the nation on the welfare of the elderly and to encourage new recruits to join the ranks of voluntary workers in this field of the social services.

The week was launched by Mr. Ivor Cassam, J.P., Director of the Welsh Council of Social Service, at an Exhibition on Home Safety, held at the Furniture Stores of Rhydwen Jones and Davies, Colwyn Bay. The Exhibition itself was opened by telephone from the Welsh Office in Cardiff by the winner of a Home Safety Competition arranged in connection with the week.

The Annual Essay competition attracted yet again a large number of entries, and the winners were presented with their prizes at the launching ceremony.

The Council appreciated the considerable amount of publicity given by TV and Radio.

Grants

Grants were again made available to Clubs from the Unilever Fund for the purchase of small items of furniture, crockery and cutlery. The Officer successfully negotiated small amounts for some half dozen clubs in Monmouthshire.

Special Insurance The Officer acts as Agent for the Special Insurance Scheme run by Age Concern. It is surprising how very few clubs and committees in Wales take advantage of this Scheme which covers voluntary helpers from the age of 14 to 75 years against Personal Accident and Public Liability. An additional two committees have taken out policies bringing the number of participating Committees to eighteen.

The Future In conclusion, the National Council looks forward to the challenge of the next quarter century anticipating that with the co-operation of all concerned in both statutory and voluntary organisations, working not in isolation, but in harmony, a realistic effort can be made to improve the lot of the pensioner in the Principality.

D. HAYDN THOMAS

GARDIFF COUNCIL FOR THE ELDERLY

It is estimated that 43,000 people of pensionable age live in the City of Cardiff. The vast majority are happily settled in their own homes, some 600 elderly people are comfortably situated in the sixteen local authority residential establishments and others are patients in various hospitals in the Cardiff area.

In addition to these three categories, there are hundreds of elderly citizens who need the support and caring services of both statutory and voluntary organisations to enable them to counteract the difficulties of old age—loneliness, confusion, infirmity—and the problem arising from changing conditions and circumstances.

Cardiff Visiting Scheme It is recognised that social and medical needs are inter-related to a high degree and that deterioration in health and the eventual need of hospital treatment can sometimes be the result of social neglect and the tendency on the part of some people as they grow older to withdraw from the community.

Social contact is provided by voluntary visitors attached to the Cardiff Visiting scheme, who also deal with shopping needs, collection of pensions and other small but important services. Between 700-750 volunteers were actively engaged in this work during the year under review.

During 1971-72:

115 new volunteers were recruited.

950 elderly people were visited at least weekly.

275 additional requests were received for visitors.

An estimated 50,000 visits were made by volunteers.

Summary of Requests and Reports

<i>Requests arranged with Voluntary Visitors</i>		<i>Reports and Requests from Voluntary Visitors</i>	
Received from:		Passed to:	
Public Health Dept.	98	Public Health Dept.	41
Social Services Dept.	41	Social Services Dept.	24
Hospitals	24	Hospitals	18
Dept. of Social Security	18	Dept. of Social Security	21
Others	94	Others	47
	<hr/>		<hr/>
	275		151
	<hr/>		<hr/>

Street Warden Scheme Street Wardens have been closely linked to the Cardiff Visiting Scheme since its inception in 1963. Street Wardens become the focal point for information and advice to the elderly in their locality and provide a service which can make a major contribution to the pattern of care which the Cardiff Council for the Elderly seeks to establish.

During 1971/72 a further 69 volunteers were recruited for this service, bringing the total to 361, but many more volunteers are needed, although Voluntary Visitors also carry out a dual role where Street Wardens are not available. District Associations are also giving priority to the recruitment of Street Wardens.

District Associations These Associations of Care for the Elderly (ACE) have the advantage of close contact with local residents and prove useful in stimulating the interest of their communities in aspects of care and social service.

Following public meetings which were called jointly by the Cardiff Council for the Elderly and Councils of Churches, Associations have been formed, or are in the process of being formed at Whitchurch, Rhiwbina, Roath, Canton, Butetown, Cathays and Splott.

Agencies One of the functions of the Council is to act as a central agency on behalf of national and local voluntary organisations.

During the year transistor radios and television sets have been supplied through the *'Wireless for the Bedridden' Society* and £2,432 paid out to beneficiaries of the *Royal Alfred Merchant Seamen's Society* in the form of small pensions, clothing grants and the payment of electricity and gas bills. The Cardiff Council for the Elderly was also presented with 500 personal alarm systems by the Cardiff Branch of Lions International and over 300 of these have been distributed to elderly people recommended by voluntary and statutory social workers.

Funds Various funds are also administered and used to bring aid to those in need. The Hill-Snook Fund provided holidays for twenty elderly people at 'The Rest' Convalescent Home, Porthcawl. It was also used to purchase television licenses, decorating materials, clothing and bedding.

An item on Hypothermia included in the television programme 'Braden's Week' prompted the Cardiff Inter-College Charities Appeal to donate £800 to provide help for those in danger of this condition. This became the basis of the new Heating Fund used during January, 1971 to bring aid to many elderly people who were without coal. There has recently been a generous response to a public appeal for this Fund and donations have been gratefully acknowledged.

Directory of Services The Directory of Services for the Elderly published during 1971, has been accepted as a very useful booklet for social workers as it contains procedural information on the voluntary and statutory services available to the elderly in the City of Cardiff.

Its publication was the result of a joint effort between voluntary organisations and departments of the Cardiff City Council: details with regard to hospitals were supplied by the Social Workers Department of the University Hospital of Wales and information relating to social security by the Central Department

of Social Security. The publication was sponsored by the Council of Social Services for Wales and Monmouthshire and the Officer is grateful for the co-operation he received from members of the Cardiff Council for the Elderly when compiling information for the booklet.

Coal Shortage Emergency

The value of co-operation between constituent members was also demonstrated during the period of coal shortage in January, 1972.

Representatives of the Coal Merchant's Association, the National Coal Board and the National Union of Mineworkers were invited to meet the Cardiff Council for the Elderly and subsequently a sub-committee was formed to encourage all members to help elderly people in need of warmth. The sub-committee was invited to form a co-ordinating committee at the offices of the Cardiff City Social Services Department and continued working closely in association with the Local Authority throughout this period. During the emergency, directly as the result of the efforts made by constituent member organisations, many elderly people were saved from a great deal of distress and some from even more serious consequences.

Christmas Gifts and Parcels

A total of 1,708 names and addresses were dealt with during Christmas 1971 through the 'Clearing House' for the distribution of parcels and gifts. This form of co-operation has the virtue of reducing the duplication of parcels and of increasing the number of people being supplied. More organisations are participating each year and in 1971 included the following:

- British Red Cross Society
- Cardiff City Social Services Department
- Cardiff South District Scouts Council
- Cathays High School
- Cyncoed and District Girl Guides' Association
- International Lions Clubs (Cardiff Branch)
- Post Office Telephones (Drawing Office)
- Rotary Club, Cardiff East
- Saint Ann's Scout Group
- William Lewis (Printers) Ltd.
- Cardiff City Health Department
- Cardiff High School for Girls
- Cardiff Voluntary Visitors
- Council of Social Service for Wales and Monmouthshire
- Glenderw High School
- Post Office MTP Unit
- Rotary Club, Cardiff
- Soroptimists, Cardiff
- Young Home Makers (Cardiff Branch)
- Women's Royal Voluntary Service

Meetings

The Officer has been actively engaged during the year in attending and addressing meetings in an effort to encourage and extend the work of the Cardiff Council for the Elderly.

In addition to the public meetings which were called and addressed as a prelude to the formation of district associations, many invitations were also accepted to talk to fellowships and other organisations interested in the services being offered to elderly people.

Four meetings of the Management Committee took place besides the Emergency Meeting which considered problems arising from the coal shortage in January, 1972. Two meetings of the General Committee were also convened and the Annual General Meeting arranged for 20th June, 1972.

Annual General Meeting More than 90 representatives of constituent member organisations attended the Second Annual General Meeting at the Council Chambers, City Hall, Cardiff.

The Right Hon. The Lord Mayor of Cardiff, Alderman Mrs. Winifred Mathias, presided and was elected President for the year 1971-72. The Management Committee was also re-elected unanimously for the ensuing year.

Mr. D. G. McPherson, Under Secretary, Health and Community Division, Welsh Office, the Principal Guest Speaker, gave a most interesting address and paid tribute to members of the Cardiff Council for the Elderly on the continued increase in the services provided for elderly citizens. It was agreed that the Annual General Meeting marked the completion of a year of such activity and progress.

Appreciation The progress made during the year 1971-72 is largely due to the co-operation of many organisations, but it is fitting that this review of the year's work should end with sincere and grateful thanks to the many dedicated volunteers and conscientious statutory social workers who care for the well-being of elderly people in the City of Cardiff.

ASQUITH LL. MORGAN

CITIZENS' ADVICE BUREAUX

Background Citizens' Advice Bureaux were originally established by the National Council of Social Service as a war-time emergency service of free information and advice to any person on any question he or she cared to ask.

A Treasury grant was made available to the National Council of Social Service for central services and an allocation was made to the Council of Social Service for Wales to provide an advisory service to the fifty-one bureaux in the Principality.

The grant virtually ceased at the end of the war and many bureaux closed, but a number continued to help the citizen understand the ramifications of the vast amount of social legislation which arrived on the Statute Book in the late 1940's and 1950's.

Central advisory services to bureaux were greatly diminished but a comprehensive information service was maintained.

In 1963 the Board of Trade accepted the recommendation of the Molony Committee on Consumer Protection, that the Citizens' Advice Bureaux service be expanded to provide a 'national consumer advisory service at local level'.

A grant was made to strengthen central services to bureaux and field officers were appointed to promote new bureaux and to provide an advisory service to existing bureaux. A proportion of the grant was channelled through the National Council of Social Service to the Council of Social Service for Wales.

There were nineteen bureaux listed in Wales at this time, eleven of which have since been reorganised or closed.

At the date of this report there are thirty-four properly constituted bureaux, two RCC bureaux and one local authority bureau.

Three of the thirty-four bureaux was opened in the year 1971-72, namely at Blackwood, Merthyr and Neath and a bureau was opened at Abergavenny in June, 1972.

The Year's Work

The bureaux were staffed by 473 voluntary workers and seven paid workers, who dealt with a total of 69,480 enquiries in the twelve months ending 31st March, 1972—an increase of 10,550 over the previous year. The following is an analysis of the enquiries:

Communication and Travel	3,843	5.5
Education and Training	2,911	4.1
Employment	3,898	5.6
Civic, Local and National Information	11,616	16.7
Family and Personal	14,209	20.5
Social Security	3,919	5.7
Health and Medical	3,307	4.8
Housing, Property and Land	15,601	22.5
Taxes and Duties	1,484	2.1
Consumer Trade and Manufacture	7,922	11.4
Private Insurance	770	1.1
	<hr/>	<hr/>
	69,480	100%

Bureau staff are involved in a continuous education programme, both at local level and regional level. During the year residential training courses were held at University College of South Wales, Penarth and at University College of North Wales, Bangor. These courses are arranged to develop and improve skills in interviewing techniques, information giving and counselling. Day Training Courses have included sessions on:

- Local Authority Social Services Act, 1970
- Everyday Insurance and Life Assurance.
- Courts Act, 1971
- The Rent Acts
- Industrial Relations Act, 1971
- Family Income Supplement

As the responsibilities of Bureau Organisers increase, more demands are made for training on bureau administration, recruitment, selection and training of voluntary workers, liaison with Management Committees and statutory and voluntary organisations. A residential course was held for Organisers of bureaux in the North at Gregynog and two day courses were held for Organisers of bureaux in the South.

With the consolidation of bureaux in the Principality, attention is being focused on plans for the future. Discussions are taking place on taking the service out to the public, by providing a mobile Citizens' Advice Bureau to serve rural areas and by setting up welfare rights stalls in market places. Discussions are also taking place on the implications for CAB of the Local Authorities Reorganisation Bill. Co-ordinating Committees are being set up of bureaux which will come within the same local authority area.

The degree of confidence in CAB may be judged by the increasing use of the service by the public, which has been referred to earlier in the report, and the increased involvement with Government Departments and Committees of

Enquiry. The Information Department of the National Citizens' Advice Bureaux has helped with the drafting of government leaflets and has submitted evidence to the following Committees:

- Committee of Enquiry into Abuse of Social Security Benefits (Fisher Committee)
- Committee on Privacy with particular reference to Credit/Defaulter Registers (Younger Committee)
- Committee to prepare a Code of Principles and Practice for Dealing with complaints against hospitals
- Committee on the Working of the Abortion Act, 1967

Evidence has also been collected on difficulties in regard to:

- North Sea Gas Conversion
- Prescribed forms and notices under the Rent Acts
- Small Claims in County Courts.

Bureaux in Wales have participated increasingly over the past year in this aspect of CAB work.

The Lord Chancellor, in setting up the new Courts Administration Advisory Committees, appointed four CAB staff to the Committees in the Wales and Cheshire circuit.

Recent Developments

Bureaux staff have had the opportunity of getting together to discuss common problems, to exchange experiences and to consider proposals referred by the National Citizens' Advice Bureaux Council through regular meetings of the North and South Wales Standing Conferences of CAB. Both Standing Conferences have been represented on the National CAB Council.

In 1969, it was agreed that a Committee of CAB for Wales be formed to represent the opinion of the Standing Conferences, to formulate policy for bureaux in the Principality and to be responsible for the maintenance of standards through a registration scheme. The Committee was a Sub-Committee of the Council of Social Service for Wales and was autonomous. The Committee sought representation on the National Citizens' Advice Bureaux Council, but as there were already two representatives of the thirty-six bureaux in Wales the matter was the subject of discussion.

The autonomy of the Committee of CAB for Wales resulted in the withdrawal of voting powers to Bureaux in the Principality on the National Standing Conference of Citizens' Advice Bureaux. Bureaux expressed the desire to be re-established as voting members of the United Kingdom Standing Conference of Citizens' Advice Bureaux and discussions were instituted between the Director of the Council of Social Service for Wales and the Chairman and Head of the National Citizens' Advice Bureaux Council on the anomalies in the situation. In May, 1972, a memorandum and questionnaire were circulated to bureaux by the Director of the CSS for Wales on the authority of the Council and its Sub-Committee, the Committee of CAB for Wales. Bureaux overwhelmingly responded that they did not consider final authority rested with the Council and its Sub-Committee and on 13th July, 1972, at a meeting of all bureaux it was resolved almost unanimously to recommend to the Council of Social Service for Wales and Monmouthshire that the Committee be dissolved.

At a meeting of the Executive Committee of the CSS for Wales, held on 20th July, 1972, the following resolutions were passed:

- 1 In the light of the almost unanimous resolution passed at a meeting of representatives of Citizens' Advice Bureaux in Wales, held on July 13th, 1972, requesting the dissolution of the CAB Committee for Wales (which is a Sub-Committee of this Council) the Executive Committee formally agrees that this request be granted.
- 2 The Council further resolves to withdraw the secretarial services it provides for the North and South Wales Standing Conferences for CAB.
- 3 It further resolves to withdraw the central and administrative services it provides to the Bureaux and agrees to the transfer of staff and offices to such organisation and location(s) as the Bureaux may collectively determine. This transfer of responsibility shall be effected by the officers of the Council at a time most conveniently agreeable to all parties concerned.

The Chairmen of the North and South Wales Standing Conferences of Citizens' Advice Bureaux asked the National Council of Social Service to provide an advisory service to Bureaux in Wales and to recommend that the service be provided by the two officers in Wales and their clerical assistant. The Transfer of responsibility for such services to be effected on 1st October, 1972.

Acknowledgement In writing this final report on the Citizens' Advice Bureaux activity of the Council, the Staff of the Department wish to thank the Chairman and members of the Executive Committee, the Director and members of staff for their support and co-operation over the years and to express the hope, which is shared by Bureaux in the Principality, that a formal link will be forged when the question of CAB structure for Wales has been resolved.

(Miss) M. NESTA DAVIES

INCOME AND EXPENDITURE ACCOUNT

1971	EXPENDITURE		
£		£	£
31,177	Salaries	36,161	
1,282	National Insurance	1,270	
32,459			37,431
2,503	Superannuation		2,773
290	State Graduated Pensions		479
125	Staff Pensions		250
5,782	Travelling Subsistence		5,654
125	Audit and Accountancy Fees		125
913	Printing and Stationery		1,192
1,132	Postage and Telephone		1,387
760	Lighting, Heating and Cleaning		731
220	Rent, Rates and Ground Rent		244
1,000	Dilapidations and Removal Reserve		—
95	Repairs and Maintenance		274
53	General Insurance		69
88	Bank Charges and Cheque Books		143
50	Office Expenses		28
267	Publications and Newspaper Advertisements		143
338	Office Furniture and Equipment		452
379	Drama Library and Equipment		384
454	Drama Festivals Competition, Schools and Courses		124
170	Drama Grants to Special Projects		67
474	Citizens' Advice Bureau—Schools and Courses		565
520	Conferences and Meetings		936
104	Conference for Physically Handicapped		—
—	Glamorgan Expenses		12
78	Old People's Welfare (Wales)		94
38	Miscellaneous		100
2	Bad Debts, written off		—
48,419			53,657
1,146	Balance, being Excess of Income over Expenditure, for the year		—
£49,565			£53,657

FOR THE YEAR ENDED 31st MARCH, 1972

1971	INCOME				£	£
£						
	GRANTS FOR SPECIFIC PURPOSES:					
9,514	H.M. Development Commission	11,718
2,720	Department of Education and Science	2,720
11,320	Glamorgan County Council	9,465
350	Carmarthen County Council	350
664	Local Authorities: Grants for Old People's Work	793
127	Grants for Old People's Work in Glamorgan	102
2,600	The Welsh Office—Old People's Welfare in Wales	2,750
454	Physically Handicapped	2,460
1,800	Cardiff City Council	1,800
	Department of Trade and Industry—Citizens' Advice Bureau per					
6,684	National Council for Social Service	7,622
2,500	Welsh Arts Council for Drama Work	2,856
<u>38,733</u>						<u>42,636</u>
	DONATIONS FOR SPECIFIC PURPOSES					
—	Conference Receipts	135
—	Affiliation Fees—Glamorgan	39
13	Old People's Organisations	—
2,381	Women's Social Service Clubs	2,642
321	Drama Membership Fees	784
378	Library Fees	478
<u>3,093</u>						<u>4,078</u>
	GRANT FOR GENERAL PURPOSES:					
2,500	Carnegie United Kingdom Trust	2,500
	OTHER GENERAL INCOME					
2,193	Subscriptions and Donations	1,537
378	Special Donations	—
35	Affiliation Fees	35
850	Agency Fees	339
75	Rent—Sub-letting	75
960	Investment Interest and Dividends	1,189
748	Interest on Bank Deposit Account	274
—	Miscellaneous	88
<u>5,239</u>						<u>3,537</u>
—	Balance, being Excess of Expenditure over Income for the year					906
<u>£49,565</u>						<u>£53,657</u>

BALANCE SHEET AS AT 31st MARCH, 1972

MEMBERS' LIABILITY LIMITED BY A GUARANTEE NOT EXCEEDING £1 PER MEMBER		1971	
FUNDS UNDER THE CONTROL OF THE COUNCIL FOR GENERAL PURPOSES:	£	£	£
Balance at 1st April, 1971	£13,167	—	—
Less Excess of Expenditure over Income for the year to 31st March, 1972	(906)	4,303	4,303
PRIZES—DELIBERATIONS AND REMOVAL RESERVE	10,000	1,455	1,455
CARRIBE UNITED KINGDOM TRUST (1974 YEAR) GRANT	2,500	—	—
Less: Allocation this year	—	424	424
FUNDS UNDER THE CONTROL OF THE COUNCIL AVAILABLE FOR SPECIFIC PURPOSES:	7,500	426	426
Welsh Association of Women's Clubs	953	6,608	6,608
B.R.C. Children's Hour Appeal Fund	1,147	—	—
George Hill-Spook Old People's Welfare Fund	480	10,097	10,097
Jane Hafise Foundation	1,100	516	518
National Youth Festival of Drama	69	110	—
Drama Association of Wales	9	15	—
The Guild of Social Workers in Wales	107	5	—
Old People's Welfare—Large Print Books	28	622	147
Old People's Welfare—Special Insurance Scheme	2	216	838
Old People's Welfare—Alexandra Rose Day	97	3,078	658
Cardiff Council for the Elderly—Hearing Fund	756	—	1,091
Aberfan Disaster Fund	135	1,953	1,000
Unexpended Grants	1,262	100	100
The Rotary Club of Cardiff	10	165	198
'The People' Fund—Glamorgan	65	—	101
King George V Jubilee Trust	50	8,565	6,932
Citizens Advice Bureau—Registration Fees	9	(356)	—
Training Course Fees	99	—	—
Drama Association	173	—	—
Staff Presentations	4	—	—
Rural Work—Plymouth	125	—	—
Conference Bookings for Disabled	52	—	—
	6,732		
		£31,714	£31,493
		£31,714	£31,493

Report of the Auditors to the Members of the Council of Social Welfare and Monmouthshire (Inc.)
 We have examined the above Balance Sheet and unexpended Income and Expenditure Account and report that in our opinion they give a true and fair view of the Council's affairs at 31st March, 1972 and of the excess of Expenditure over Income for the year ended on that date. Subject to the fact that the Balance Sheet is exclusive of Equipment, including Office Furniture taken over by the Council from its predecessors and any expenditure of a capital nature made by the Council is written off in the Income and Expenditure Account, we certify that these Accounts comply with the Companies Act 1948 and 1967.

CAOBYFF
 19th September, 1972.

MANN JUDD MARCH & CO.
 Chartered Accountants

A. B. OLDFIELD-DAVIES, *Chairman*
 LESLIE SKETCH, *Treasurer*
 T. V. CASSAM, *Secretary*

FIXED ASSETS
 1. Leasehold Property (24 years unexpired)
 2. Cathedral Road, Cardiff. (taken over from South Wales & Monmouthshire Council of Social Service (Inc.) at a nil book value)

QUOTED INVESTMENTS—at cost:

£5,282.19 3/4 Treasury Stock 1977/80 4,303
 £1,500.5% Treasury Stock 1986/89 1,455
 500 British American Tobacco Company Limited Ordinary Stock Units of 25p each 424
 £148 Burnmah Oil Company Limited Ordinary Share 31st March, 1972 426
 (£7,085:1971—£6,516)

Loans—Midland Bank Finance Corporation (Jersey) Limited—12 months notice 7,597
 10 Social Service Suppliers Building Funds 518
 Sundry Debtors —
 Guaranteed Pensions Refund —
 Drama Association of Wales 147
 Prayments and Accrued Interest 838
 Income Tax repayable 658
 Selective Employment Tax Refund —
 Glamorgan County Council —
 The Welsh Office 1,091
 Development Commission 100
 North Wales Association for the Arts 100
 Welsh Association of Women's Clubs 198
 Insurance Claim 101
 Cash at Bank £4,520
 Deposit Account £2,412
 Current Account 6,932

31,493

£31,493



